

**SENIOR DRIVING EVALUATION.** Changes in seniors’ vision, physical health, and mobility can affect their ability to be safe on the road. While this can be challenging, our experienced occupational therapists have all the tools families need to navigate their loved ones’ ability to drive.

**PERIPHERAL ARTERY DISEASE.** Peripheral artery disease (PAD) involves reduced circulation to the limbs due to narrowed blood vessels. Leg pain is a common symptom of PAD—and our new program offers the treatments and resources patients have long been waiting for.

These programs wouldn’t exist without the patients, staff, and donors who sustain us. Our warmest thank-you as we raise a glass to our community this fall. We look forward to seeing what 2022 will bring.

**“There will come a time when you believe everything is finished; that will be the beginning.”** — Louis L’Amour



**ADMINISTRATIVE TEAM**

Rick Breuer, *CEO/ Administrator*  
Brad Anderson, *CFO/Senior VP of Support Services*  
Jeff Brown, *Senior VP of Long Term Care*  
Dennis Lennartson, *Senior VP of Hospital and Clinical Services*

**CHAPLAIN**

Mary Beck

**2021 BOARD OF DIRECTORS**

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Charles Kendall, MD

**The mission of Community Memorial Hospital is to improve and enhance the health and well being of individuals and our community through education, prevention, treatment, and intervention.**



REPORT TO THE COMMUNITY

# A time of reflection

Celebrating progress in  
healthcare

**CMH**  
Community  
Memorial Hospital



**“Even if something is left undone, everyone must take time to sit still and watch the leaves turn.”**

— Elizabeth Lawrence

**I**n this report to the CMH community, we acknowledge that the world is in the midst of great change. Over the last 19 months, we have come to accept the curveballs the pandemic has thrown our way. We have made adjustments to our way of life, **administered over 8,000 doses of the COVID-19 vaccine to date here at CMH**, and displayed remarkable resiliency.

As we pave the way forward in regional healthcare, we'd like to acknowledge the progress we have made. Today we honor some of the programs Community Memorial Hospital has launched since our last report in 2017.

**CMH RAITER FAMILY CLINIC.** CMH Family Clinic merged with Raiter Clinic in 2020, forming the CMH Raiter Family Clinic. In line with our belief that primary care access is the key to good health, our expert staff continue to offer a full spectrum of care here in Cloquet.

**TELEHEALTH.** To keep our community safe at the height of the pandemic, we began offering virtual appointments via CMH Telehealth. These visits offer unprecedented convenience—all you need is a device with a camera and an internet connection.

**PULMONARY REHABILITATION.** CMH is committed to helping patients with lung disease elevate their quality of life. Though it doesn't provide a cure, the program is designed to help patients manage their symptoms—slowing the progression of COPD with comprehensive treatments.

**PELVIC HEALTH.** We were so pleased to launch our Pelvic Health Rehabilitation program in late 2020. Created by three experienced outpatient physical therapists, the program includes assessments, treatments, and custom exercises for those in need of pelvic support.

**CONCUSSION PROGRAM.** In 2020, CMH physical therapists, occupational therapists, and speech therapists developed a brand-new concussion program. Our expert staff are taking a novel, collaborative, *transformative* approach to concussion diagnosis and management.

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# COMMUNITY MEMORIAL HOSPITAL REPORT TO THE COMMUNITY

SOURCES OF FUNDS	2017	2018	2019	2020
Patient and resident service revenue	\$56,380,772	\$54,921,395	\$57,731,932	\$59,368,036
Other operating and non-operating revenue	982,166	818,532	978,054	1,258,826
Total sources of funds	\$57,362,938	\$55,739,927	\$58,709,986	\$60,626,862

USES OF FUNDS	2017	2018	2019	2020
Salary, wages, benefits	\$34,128,553	\$35,845,183	\$37,320,859	\$41,446,519
Purchased services	2,722,068	3,065,841	3,016,742	3,256,230
Professional fees	4,505,458	4,307,750	3,972,901	2,755,920
Supplies	8,195,620	7,454,032	9,067,911	9,368,431
Depreciation, interest, working capital	5,146,787	2,131,113	2,581,106	409,673
Other operating expenses	2,664,452	2,936,008	2,750,467	3,390,089
Total uses of funds	\$57,362,938	\$55,739,927	\$58,709,986	\$60,626,862

CMH STATISTICAL VOLUMES	2017	2018	2019	2020
Hospital admissions	985	853	836	862
Adjusted admissions	4,395	4,292	4,251	4,279
Patient days	3,888	3,623	3,634	3,522
Average length of stay (days)	3.95	4.25	4.35	4.09
Surgeries	2,709	2,584	2,413	2,168
Laboratory tests	214,702	214,665	247,535	236,379
Emergency room visits	11,779	10,927	10,923	9,757
CT scans	4,261	4,299	4,532	4,119
Sunnyside resident days	15,087	15,154	15,384	14,900
Imaging procedures	8,721	8,473	8,887	9,178
Physical therapy visits	28,227	27,790	27,638	23,176

COMMUNITY BENEFITS	2017	2018	2019	2020
Uncompensated care	\$3,528,343	\$3,413,363	\$3,116,436	\$2,850,693
Donations	26,331	35,213	19,995	19,915
Minnesota Care tax	530,025	473,304	498,549	436,893
State hospital and nursing home surcharge	465,288	493,879	560,400	511,182